

# MEAD MEDICAL FACT SHEET

## eScript Patient FAQ's

### What is an eScript?

**e-Prescribing** is driven by software/technology which is used to electronically send a **prescription** to a pharmacy. When a patient is seen by a Doctor, the Doctor can use their **e-Prescribing** software from a computer to write and send a **prescription** electronically.

### How can I receive my eScript?

During your Doctor visit, you can choose to receive an electronic prescription (**e-Script**). The **e-Script** will arrive as a QR token via SMS or email. ... If you have repeat prescriptions, you will be sent a new token after each **script** is dispensed until the repeats are complete.

You will need access to a mobile phone or an email address to receive your (e-Script) token. These details will need to be provided to your Doctor.

### Do all pharmacies accept eScript?

Yes, you **can take** your prescription to the **pharmacy** of your choice. The majority of **pharmacies** in Australia **are** connected to eRx, however if the **pharmacy** you visit **does** not have eRx they will dispense your medication manually.

### Why would my eScript get denied?

If your doctor is prescribing at doses higher than normal, the **prescription** may **be denied**. ... This means that your doctor must clinically show that you **have** tried and failed taking a less expensive or preferred **medication** on the formulary before your plan will cover the prescribed **medication**.

